

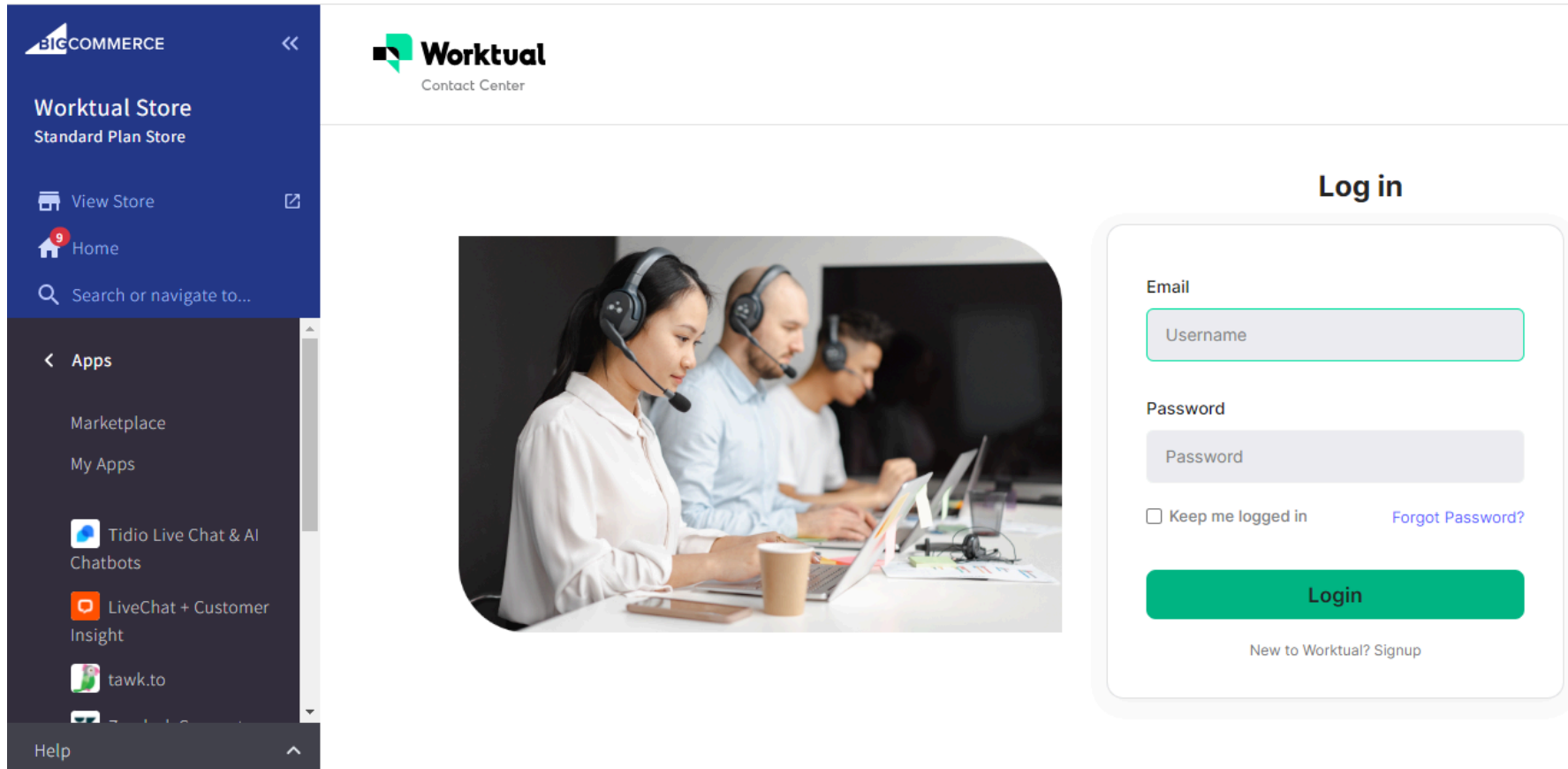
BigCommerce - User Guide

Pre-requisite:

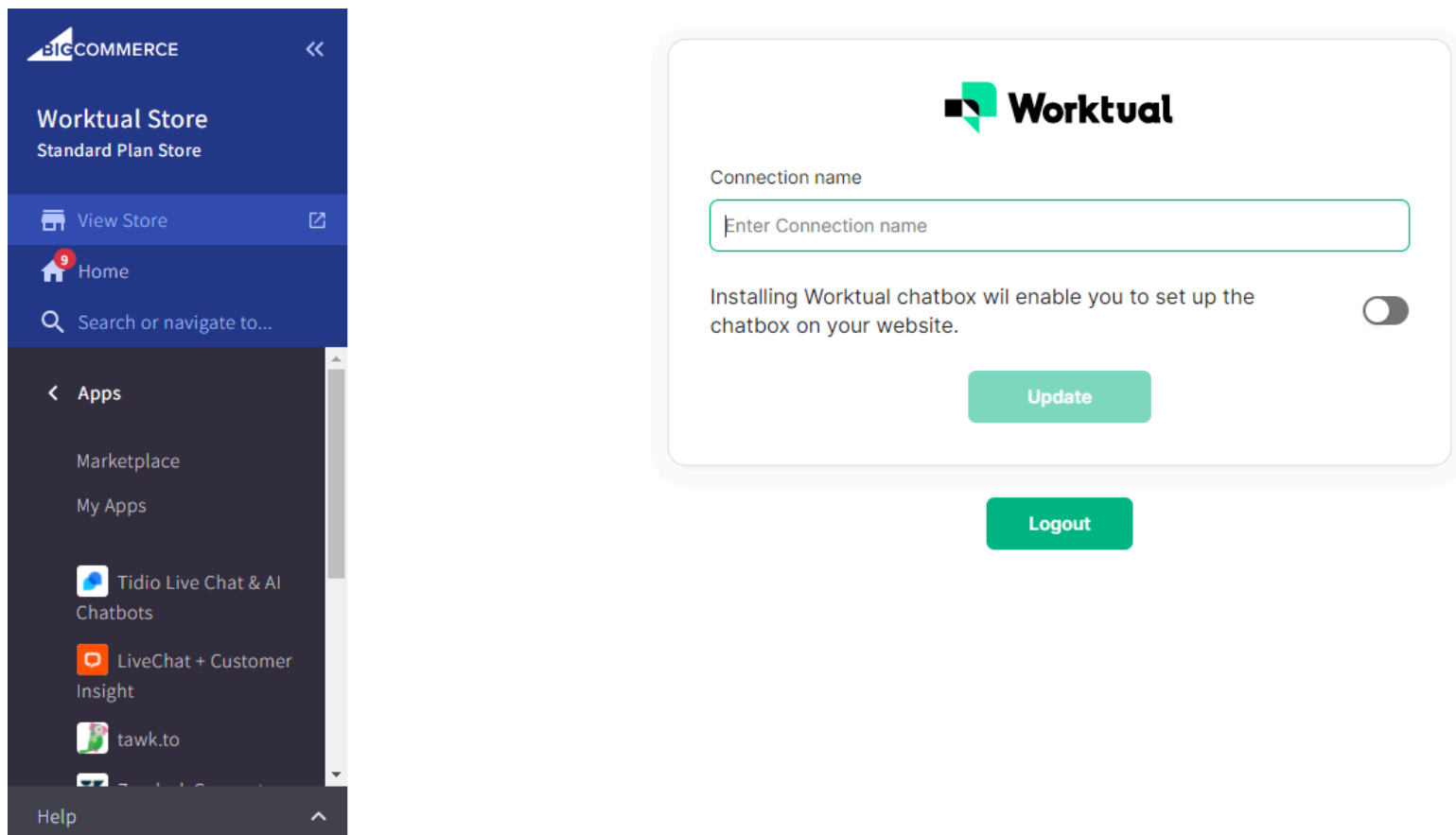
- Users should install Worktual Connector in BigCommerce

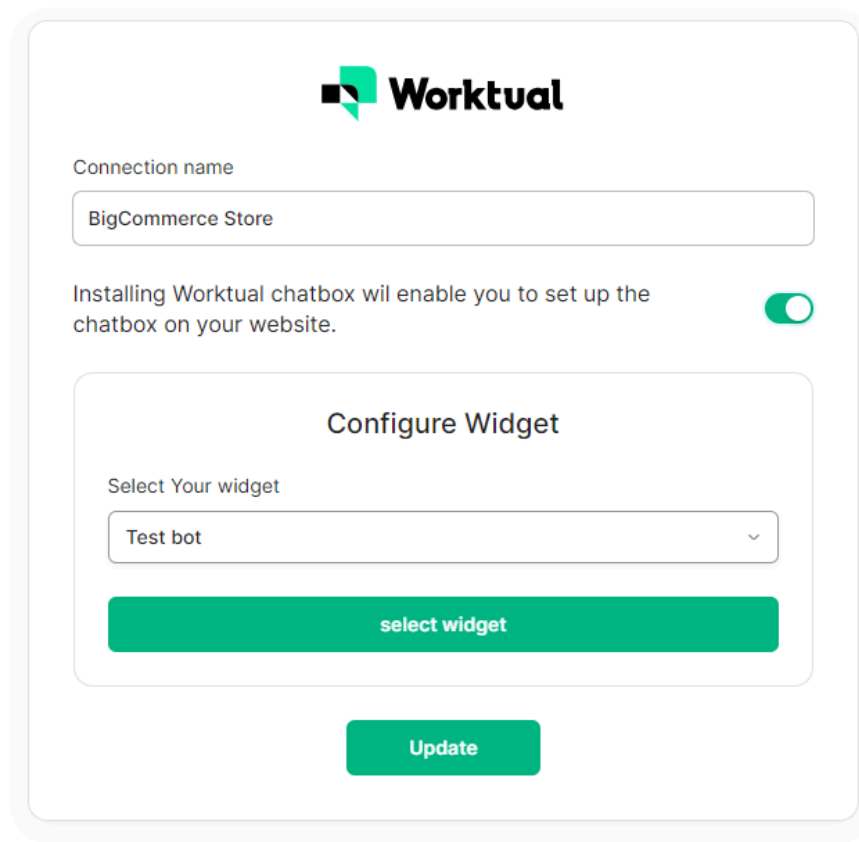
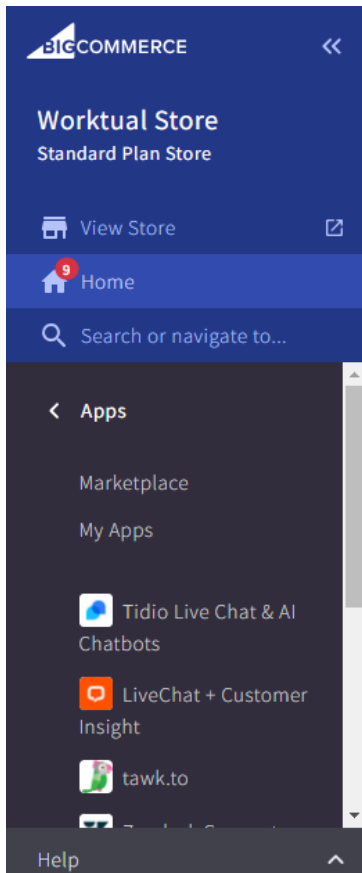
Steps to follow:

- After installation, you will be redirected to the Worktual login page within the BigCommerce application.

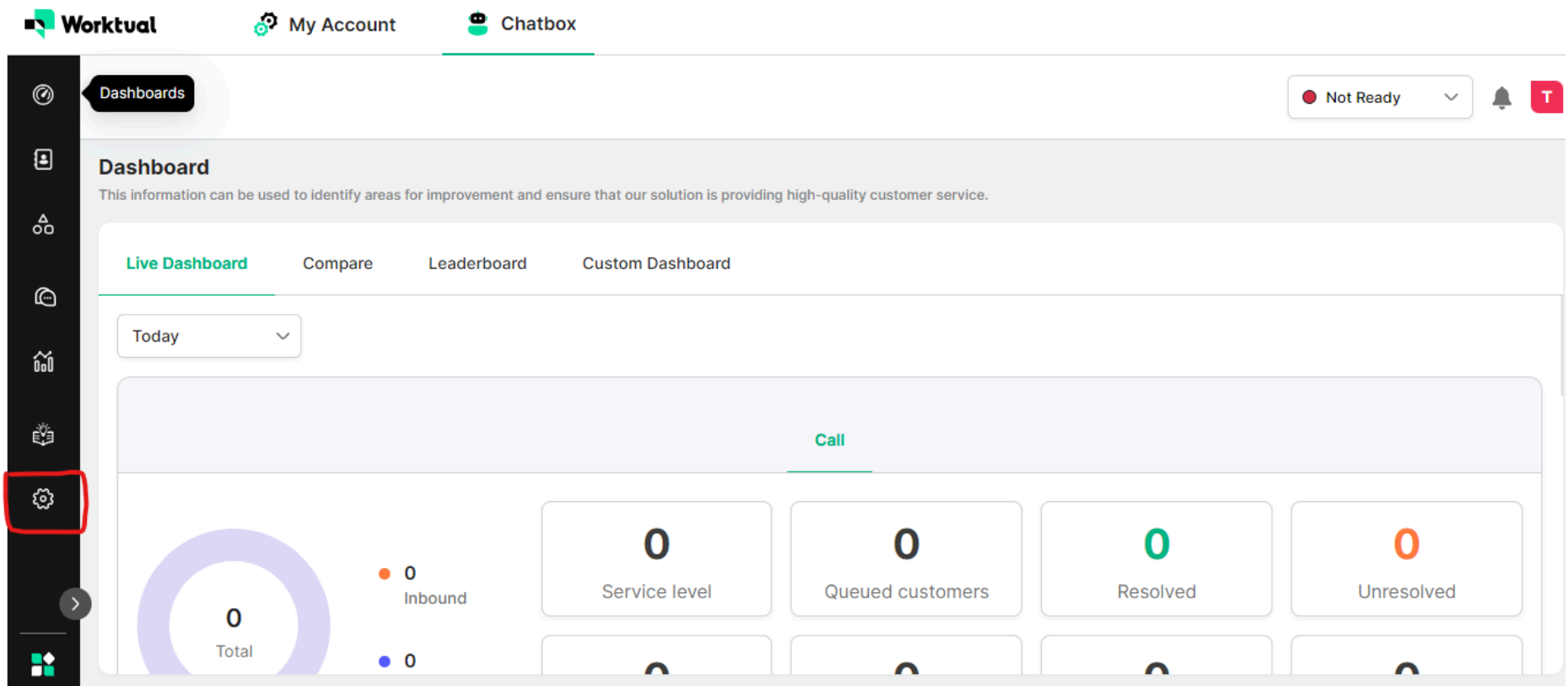


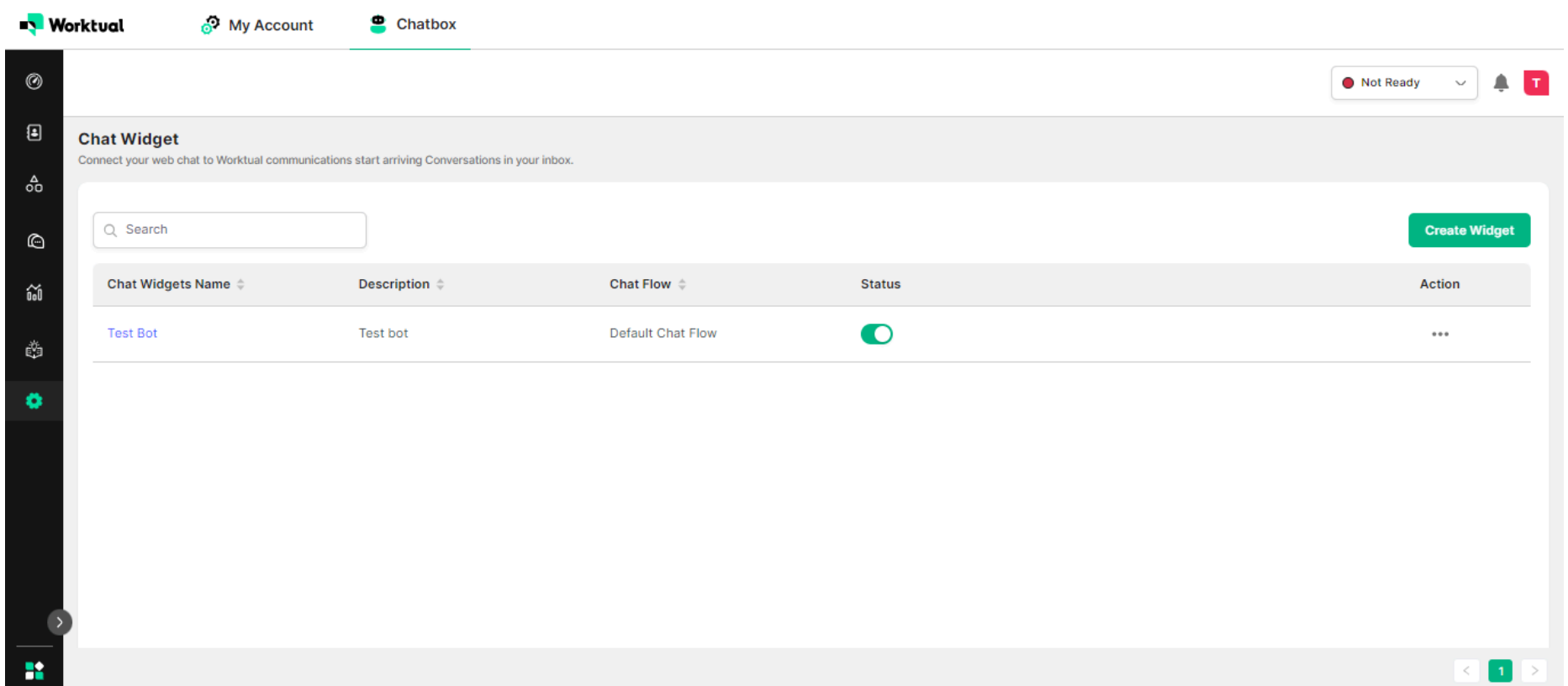
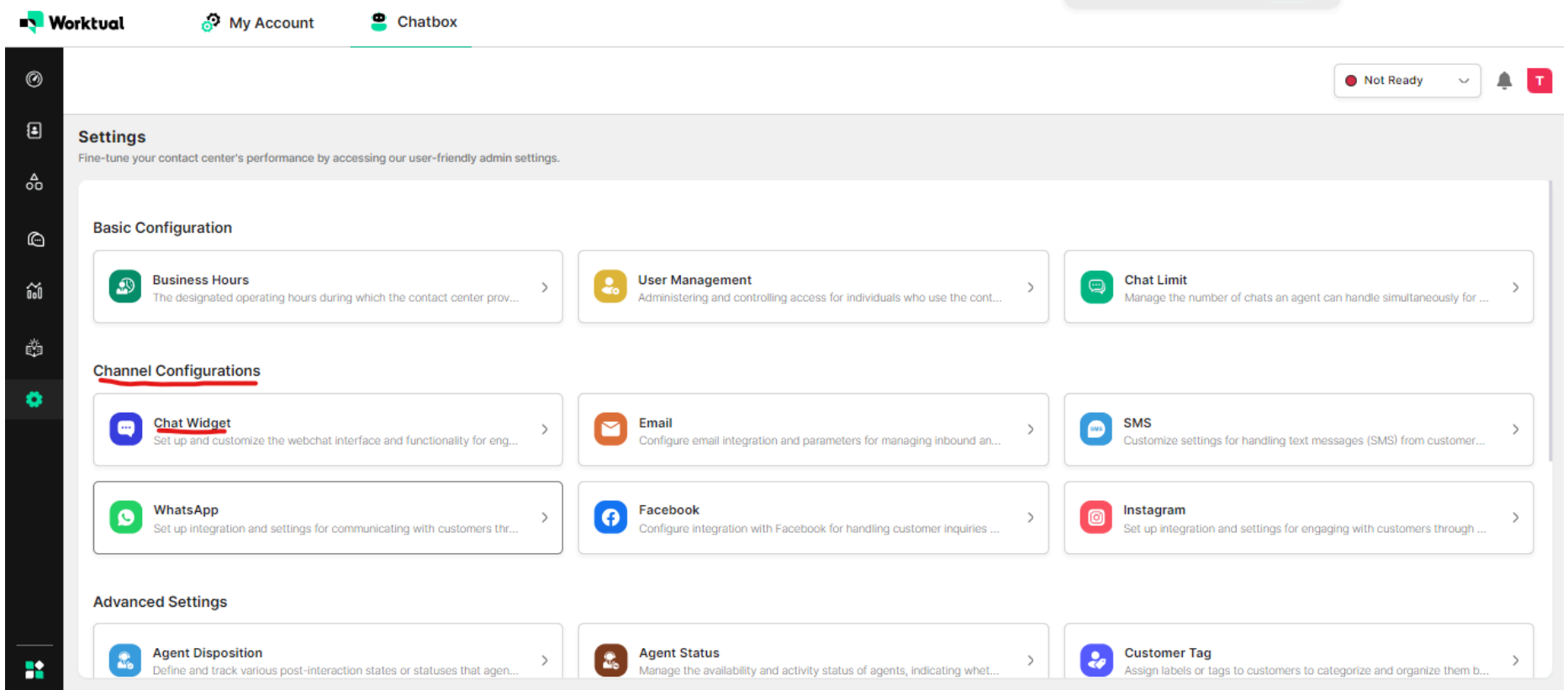
- Log in to your existing account or sign up for a free XAIA 1 account in the Worktual chatbox.
- Upon login, you'll be directed to the "Create Connection" page



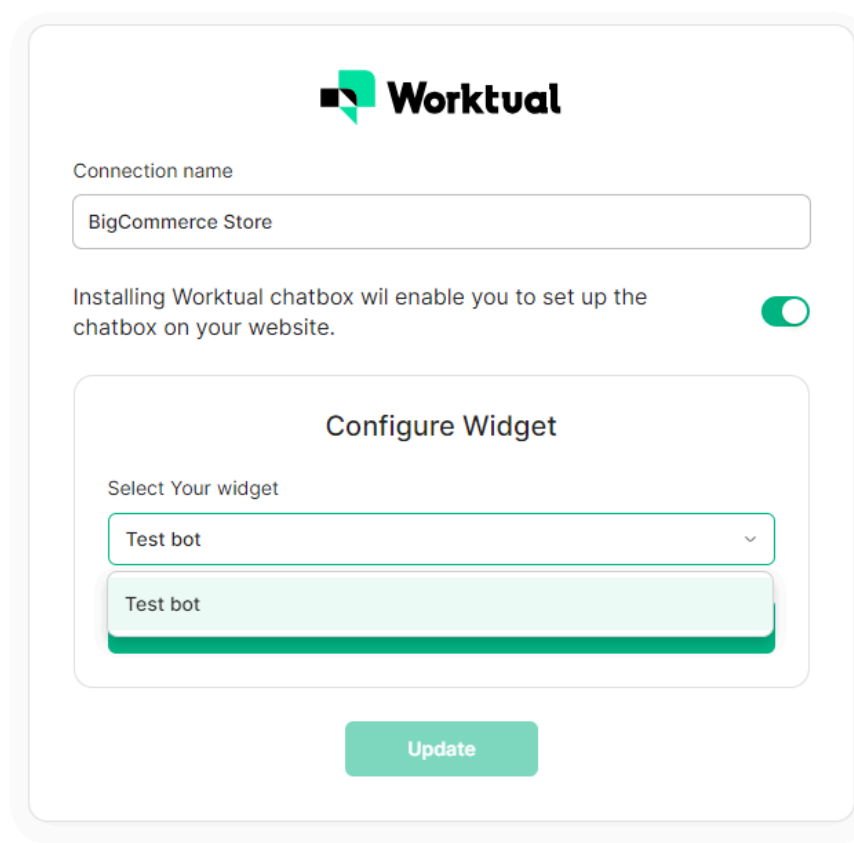
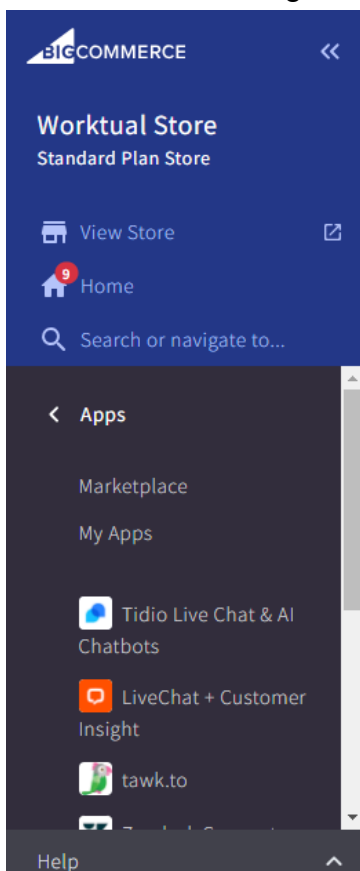


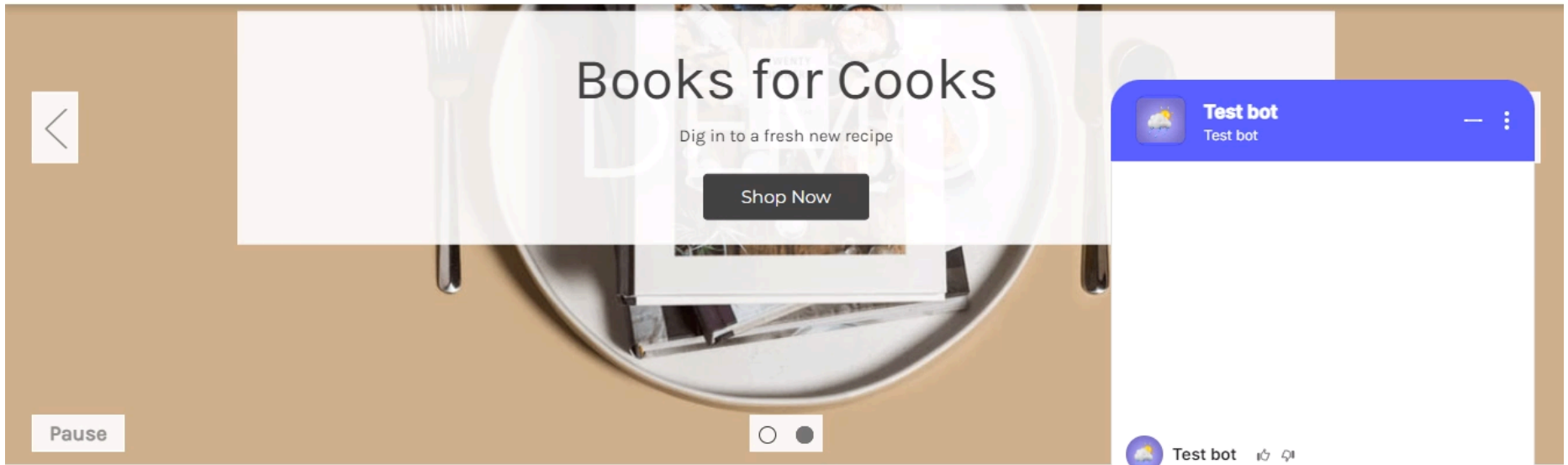
- Before configuring in the BigCommerce Store, create a chat widget. Visit the Worktual Portal at <https://ccaas.worktual.co.uk/login>
- In the portal, go to Settings > Chat Widget, create a new widget, and click the "Save" button.



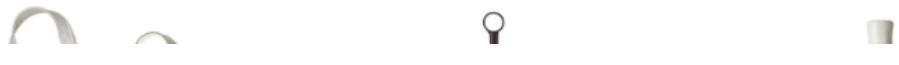


- Once the widget is created, proceed to configure it in your BigCommerce Store.





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Test bot
Test bot

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